Watch the update video
Scan the code, or go to
flexvra.com/update

Updating to Flex VRA 4.0

How to update an existing Flex VRA monitor to software version 4.0. Each monitor takes about 10 to 15 minutes; if your booth has more than one, update them one at a time.

Upgrading to wireless RF remotes?

Before you start, plug one of the black USB receivers that came with your new remote controls into an open USB port on the monitor.



1 Open Setup

Press and hold your finger on the **top-left corner** of the screen for about three seconds, then let go. When the on-screen menu appears, select **Setup**.

If nothing appears, tap the screen once to open the on-screen menu, then select **Setup**.

2 Go to System

In Setup, select **System** from the list on the left-hand side.

3 Select Update by software

Select **Update by software**. After a few moments, the installer appears.

4 Start the update

Answer **Yes** to any prompts to begin the update. The update takes about 10 to 15 minutes.

While the update is running, do not:

- press any buttons on the remote controls
- unplug or switch off the monitor

5 Let it finish

When the update is complete, the Flex VRA software loads automatically. The monitor is ready to use.

6 Repeat on each monitor

Repeat these steps on the other monitors in the booth.

Need help? Call Flex VRA at **512-777-0016** or email **sales@flexvra.com** and we'll walk you through it.